



PRIVACY POLICY OF DOLPHIN WORLD TRAVEL LTD.

We realize that by making a booking with us you are placing in our care personal information. We respect that trust. The purpose of this statement is to make you aware of how we collect information, why we collect it, and what we do with it once we have it.

HOW WE COLLECT INFORMATION:

We collect your personal information when you make a booking either through automated web processes, or directly from you via email, phone or fax. All information we receive, is provided directly by you and is therefore obtained with your consent. We do not gather information from any other sources for the purposes of online bookings. In affiliate programs where you are directed to our supplier sites, they will collect information from you, and submit a copy of that information to us. Such information will be subject to their privacy policies however the information we receive from them will be subject to the conditions stated below.

WHY WE COLLECT INFORMATION:

We collect information so that we may process the reservations you initiate or request, and so that we may submit confirmation of services, invoices, receipt notices, and electronic or paper documents to you.

WHAT WE DO WITH THE INFORMATION YOU PROVIDE US:

We create a customer profile with the information you provide us which stays in a secure file either in the GDS system (online booking engine), or with us in a secure database. The information you provide us, including addresses, phone numbers, email addresses, and credit card information are entered into a secure GDS database, or in our own database, which is secure. We do not share your personal information with any unauthorized persons or organizations. We share such elements of your personal information as are necessary in order for the suppliers contracted to provide the services you request, and for them or us to be able to process charges and payments for the services you request. From time to time you may receive emails from us pertaining to special travel offers. You may elect to stay on the list, or be removed from it at any time after your travel date.

EXCEPTIONS:

The personal information you provide us is not sold, bartered, or traded in any way. It is shared with suppliers as stated above. There are however unique exceptions where we may be required by law enforcement or government security agencies to hand over such personal information. The information provided to airlines in order to purchase air transportation on your behalf, may be subject to scrutiny by government security agencies. We do not have control over such situations. Also if we have reasonable grounds, for the safety of fellow travelers, or in the event we are forced to bring legal action against you, we reserve the right to share your personal information with authorities concerned in such actions.

MINORS:

Minors under the age of 18 (or 21 where mandated by law) may not use the booking engines provided. Should they do so, with or without your permission, that information may fall under the category of exceptions as outlined above. We strongly recommend that anyone under the legal age have their parents or legal guardians make online bookings on their behalf, or contact us if in doubt.